Are my systems alive secure?

IT SECURITY PATCH MONITORING WITH NAGIOS

Frank Migge, Manager Information Security Office



Agenda

1. Vulnerabilities

- Increasing Numbers
- Enabling Factors
- Focus on Operating Systems
- Mitigation and EliminationStrategies
- Vendor Response
- The Challenges of Patching

2. <u>Improving Patch Management</u>

- IT Infrastructure Vendor Review
- Patch Monitoring for Windows
- Patch Monitoring for AIX Unix
- Patch Monitoring for Linux
- Patch Monitoring for Cisco

3. Experience and Future



1. Vulnerabilities

Definition:

A weakness in system security procedures, system design, implementation, or internal controls that could be exploited impacting confidentiality, integrity or availability of the system.

Vulnerable systems become exploitable for a malicious person or automated malware (virus) using a variety of techniques like script code injection, SQL injection, buffer overflow, etc.



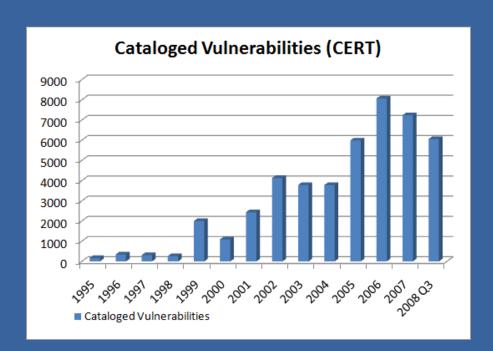


Vulnerabilities: Increasing Numbers

Steep increase in recent vulnerabilities

Source: http://www.cert.org/stats/
CERT*, the **C**omputer **E**mergency **R**eadiness **T**eam, who coordinates communication
during security emergencies and helps to
prevent future incidents.

*CERT is one of the oldest institutions in IT Security, not to confuse with the US-CERT at http://www.us-cert.gov/



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Reasons:

- increasing software complexity
- faster time-to-market (sell first update later)
- Network connectivity built into everything
- Internet everywhere on the planet, greater pool of smart people on the "wrong" side



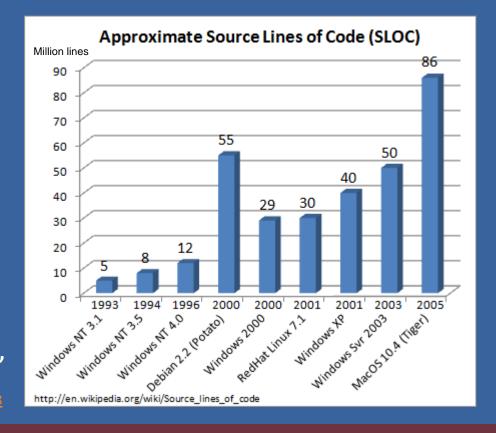
Focus on Operating Systems

- OS became the largest "piece" of SW:
 - Increased size due to progress in GUI design, device support, "features", connectivity, integrated applications
 - Increased required disk space

But also increased vulnerability.

"complexity is the worst enemy of security"

Bruce Schneier, http://www.schneier.com/crypto-gram-0003.html#8



- Network OS Vendor Cisco: Fighting with it's IOS complexity
 - 272722 different IOS Images known to the Cisco Feature Navigator (June 2009)
 Source: "Router Exploitation" Felix 'FX' Lindner, BlackHat 2009, P19: The IOS Image Hell http://www.blackhat.com/
 - CCO example: SOHO Router 1812 = 184 versions
 - Reasons: HW, IOS is still a single, large ELF binary
 - Which version is the latest? Which has bugs???



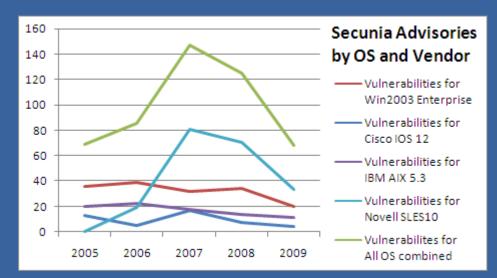
Each Operating System vendor has a different vulnerability and risk "profile"

Common myth based on past experience: Windows has the highest risk.

As a target, yes, but not anymore by total

As a target, yes, but not anymore by total numbers of vulnerabilities.

Why does Linux look so "bad"? Compared to a "barebone" OS, Linux distributions contain large numbers of applications in addition to the core OS



Source: http://secunia.com/advisories/vendor Secunia, established in 2002, is one of the leading vulnerability intelligence provider and distributors. It's freely available Security Advisories list is used by IT Security teams.

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Other risk criteria:

- Exposure, available exploits for vulnerabilities (virus)
- Available protection for OS (hardening, access control)
- Integration of additional HW and Devices
- Deployed applications
- Criticality for business



Vulnerability Mitigation and Elimination Strategies

OS Vendors: Secure Configuration Defaults

disable insecure services

enforce default password change

Secure Services

using encryption and authentication

Implementation of Mitigation Features

system firewalls or access control

enhanced privilege separation and definitions

Patches, patches ...

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IT SW Industry: Add-On Mitigation Software

Endpoint Security

Configuration Control

Virus Scanner (Client, Server and Storage side)

Host-Based IDS

Host-Based Firewall

Device Control Wireless, USB

System scanner, Integrity Checker



The OS vendor patch response

New ways in patch provisioning, distribution, schedules and types:

- \blacksquare manual online patch download \rightarrow built-in, automatic online patch service
 - Microsoft: Windows Update Service and Windows Update Website (ActiveX)
 - Linux: Novell Update Service (SLES), Redhat RHN Update Service
 - IBM: Service Update Management Assistant (SUMA)
- Simple vendor download site \rightarrow distributed, policy-based patch-server architecture
 - Microsoft: WSUS
 - Novell: ZENworks Patch Management Server
 - IBM: Tivoli® Provisioning Manager

- New patch types: emergency (interim) patch, standard patch, service-pack
- ad-hoc patch releases → periodic patch days
 - Windows: monthly, first Tuesday in a month (Patch Tuesday, Black Tuesday)
 - Cisco: bi-annual, fourth Wednesday of March and September
 - IBM: quarterly schedule for service packs



Challenges of Patching - Why are systems unpatched?

- Patching costs resources (= money), real risk is difficult to quantify
- IT must balance operational costs vs. security risks
- IT operations cost is under high pressure (Outsourcing, SAS, HW consolidation)
- Patches need to be tested, any system change is a risk to current setup
- Too many vulnerabilities (while patching is scheduled, new patches are released)
- Vendors and security organizations announce ca 150 vulnerabilities/week
- Patch notification and distribution is not standardized

Vulnerability and Patch management is central part of IT Security Programs

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IT Security teams constantly re-evaluate IT risk level based on new vulnerabilities, exploits, current system and application patch level, estimate window between identification of vulnerabilities and creation of exploits (shrinking). Among the common security tasks:

- Execution of periodic Vulnerability Scans
- Vulnerability Monitoring (time consuming, manual process)
- Escalation of perceived "high-risk" systems and situations



2. Improving IT Patch Management with Nagios

OS patch and version monitoring plug-in's for Windows, AIX, Linux and Cisco

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Plugin descriptions and links also available via $\frac{\text{http://www.monitoringexchange.org}}{\text{http://www.monitoringexchange.org}} \rightarrow \text{"Articles"}$



2. Improving IT Patch Management

- Implementation of a vendor neutral patch status monitoring on all systems
- Implementation of immediate, standardized patch notification for all systems
- Leveraging existing systems inventory and monitoring escalation setup
- Real-time view into the current systems patch status and software versions

Patch status becomes just another indicator for "system health".

A task for Nagios®

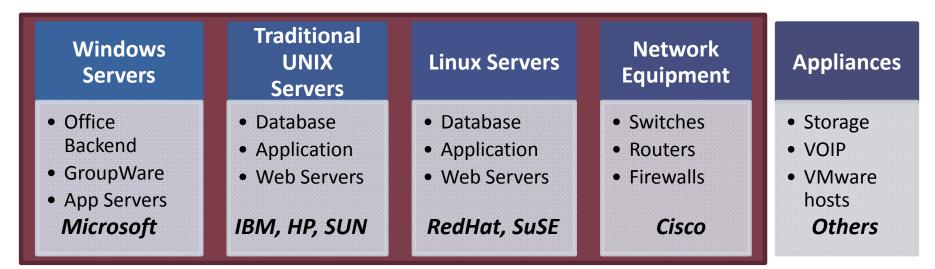
IT SECURITY PATCH MONITORING WITH NAGIOS

Benefits:

- Faster, direct and standardized notification to the support engineers
- Reduction of "human error" missed systems / forgotten patches
- Fast identification of vulnerable systems
- Enforce and monitor patch policy compliance
- Highly visible patch accountability

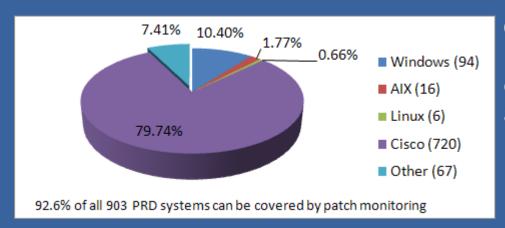


Today's typical IT Infrastructure and Vendors:



- Few network and server vendors, but each has it's own distinctive patch management
- By implementing Nagios patch checks, we can cover almost all critical IT areas

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OS distribution in IT Infrastructure: We have a gap of 67 systems = 7.41%. Not covered systems are appliances, i.e. PBX and storage.



Formerly known as "Nagios Konferenz"

Nagios patch monitoring for Windows

prerequisites:

- Windows update service
- SNMPtrapgen, [proxy]

data source

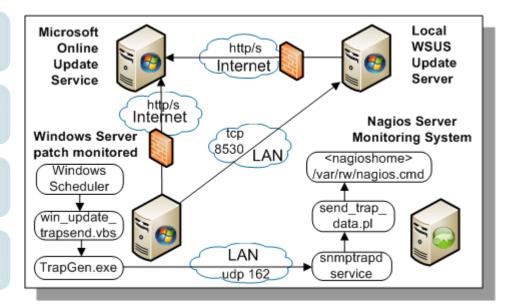
 Windows update service via Windows Scripting Host

plugin script

- win_update_trapsend.vbs (client)
- send_trap_data.pl (Nagios server)

plugin execution

- passive, scheduled once a day
- SNMP trap send to Nagios host



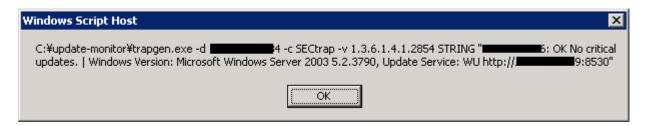
- Leverages Microsoft built-in scripting engine VBS for data collection
- requires extra binary for sending SNMPtraps to minimize 'footprint'
 - → no monitoring daemon installation
- Works well if update service is configured for Microsoft
- Less efficient with WSUS systems due to limited patch visibility



Patch monitoring: Microsoft Windows – Configure The Monitored System

Install, configure and test the programs trapgen.exe and win_update_trapsend.vbs

```
C:\update-monitor > cscript.exe -NoLogo C:\update-monitor\win_update_trapsend.vbs > C:\update-
monitor\ win_update_trapsend.log
```

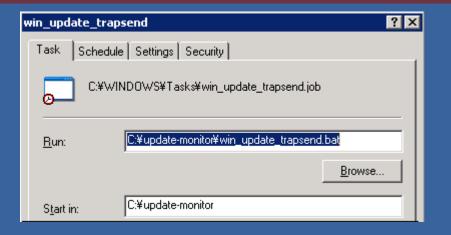




2. Create batch file and schedule daily execution job through Windows Scheduler

```
C:\update-monitor > edit win_update_trapsend.bat
cscript.exe -NoLogo C:\update-monitor\win_update_trapsend.vbs > C:\update-
monitor\win_update_trapsend.log
```

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The batch needs local administrative rights to execute.



Patch monitoring: Microsoft Windows – Nagios Setup

1. Configure the SNMPtrap service and install/update the traphandler 'send_trap_data.pl'



2. Verify passive data submission into Nagios through the named pipe nagios.cfg

```
# grep EXTERNAL /srv/app/nagios/var/nagios.log
[1251126027] EXTERNAL COMMAND: PROCESS_SERVICE_CHECK_RESULT; ## ; check_trap_winpatch;0; No
critical updates. | Windows Version: Microsoft Windows Server 2003 5.2.3790, Update Service: WU
http://www.server.service
```

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3. Configure the new patch monitoring service



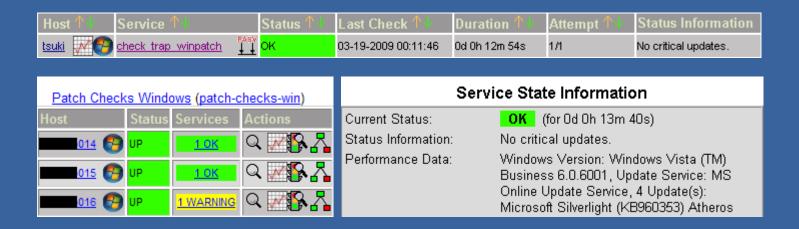
Patch monitoring: Microsoft Windows - Nagios Views



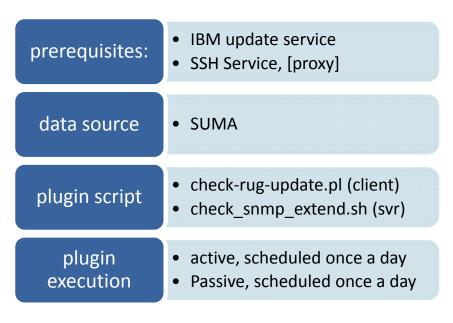
Formerly known as "Nagios Konferenz"

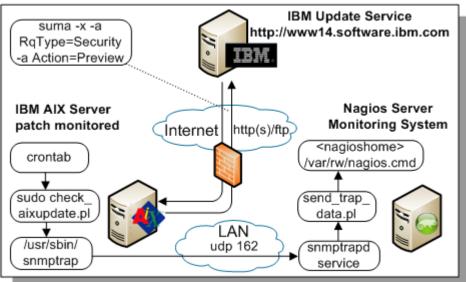
Service View and E-Mail Notification





Nagios patch monitoring for IBM AIX 5.3





- The most 'conservatively' patched systems
- Least experienced staff needs the most help
- AIX is more secure in terms of less SW vulnerabilities
- AIX is weak in configuration due to the OS being quite 'old'



Patch monitoring: IBM AIX 5.3 – Configuring the Monitored System

1. Configure and verify the "Service Update Management Assistant" SUMA

```
$ sudo suma -c -a HTTP_PROXY=http://192.168.100.184:80/
$ sudo suma -c -a DL_TIMEOUT_SEC=10
$ sudo suma -c |grep HTTP_PROXY
HTTP_PROXY=http://192.168.100.184:80/
$ sudo suma -c
...
```

2. Install the plugin script 'check-aix-update.pl' or 'aix_update_trapsend.pl'

```
$ sudo /scripts/check-aix-update.pl
WARNING - 211 update(s) available: X11.Dt.lib Version 5.3.7.2 X11.Dt.rte Version 5.3.7.3
X11.apps.rte Version 5.3.7.1 X11.base.lib Version 5.3.7.2 X11.base.rte Version 5.3.7.5
bos.64bit Version 5.3.7.7 bos.acct Version 5.3.7.8 bos.adt.base Version 5.3.7.3 bos.adt.debug
Version 5.3.7.3 bos.adt.include Version 5.3.7.7 bos.adt.insttools Version 5.3.7.2
... perfagent.tools Version 5.3.7.4 printers.rte Version 5.3.7.2|OS Version 5300-07-01-0748,
Proxy http://10.253.100.184:80/, Update-URL www14.software.ibm.com/webapp/set2/fixget
```



IT SECURITY PATCH MONITORING WITH NAGIOS

3. Decide the how to call and return the check result:

SSH

check-aix-update.pl
ssh user@aixhost "sudo /scripts/check-aix-update.pl"

SNMPtrap

aix_update_trapsend.pl cron-scheduled once a day

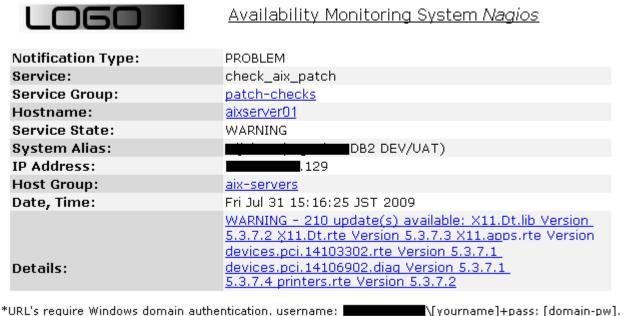


Patch monitoring: IBM AIX 5.3 – Nagios Views

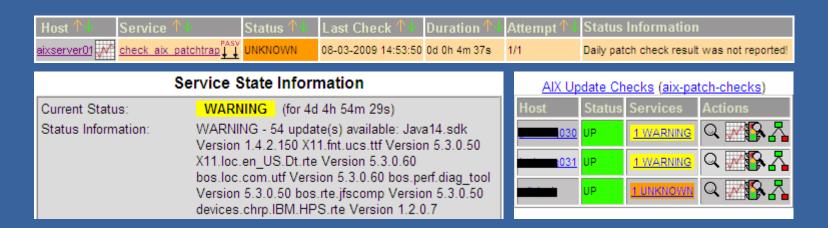


Formerly known as "Nagios Konferenz"

Service Views and E-Mail Notification

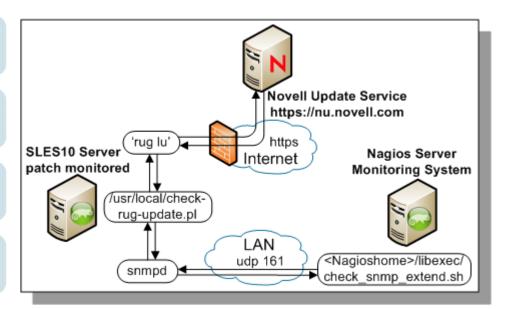


The web server is SSL secured, if you receive a warning regarding the certificate, import the CA certificate.



Patch monitoring: Novell Linux SLES10 - Overview

Novell update service
 SNMP service, [proxy]
 ZENworks zmd service via rug
 check-rug-update.pl (client)
 check_snmp_extend.sh (svr)
 plugin execution
 SNMP request to SNMP extend



- Depends on 'rug' and novell-zmd service
 - → zmd service 'zombies' experienced due to commit issues in sqlite backend
- Due to high frequency of Linux patch releases (weekly), big benefit



Patch monitoring: Novell Linux SLES10 – Configuring the Monitored System

Configure and verify the SLES Zenworks update service, using the 'rug' command

```
# rug lu
S | Catalog | Bundle | Name | Version
   SLES10-SP2-Online | Spident | 0.9-74.24 | noarch
# ./check-rug-update.pl
WARNING - 1 update(s) available: SPident Version 0.9-74.24
```

Install and test the plugin script 'check-rug-update.pl'

```
# ./check-rug-update.pl --run-rug
OK - system is up to date
# cat ./test
S | Catalog | Bundle | Name | Version | Arch
   SLES10-SP2-Online | Spident | 0.9-74.24 | noarch
# ./check-rug-update.pl --file=test WARNING - 1 update(s) available: SPident Version 0.9-74.24
```



SLFS10

IT SECURITY PATCH MONITORING WITH NAGIOS

3. Configure and test the remote plugin access through the UCD Net-SNMP service

```
# echo "extend nagiosupdate /srv/app/nagios/libexec/check-rug-update.pl
--run-rug" >> /etc/snmp/snmpd.conf
# /etc/init.d/snmpd restart
Shutting down snmpd: done
Starting snmpd
# snmpget -v 2c -c myread 127.0.0.1 NET-SNMP-EXTEND-MIB::nsExtendOutputFull.
"nagiosupdate"
NET-SNMP-EXTEND-MIB::nsExtendOutputFull."nagiosupdate" = STRING: No updates
are available.
```



Patch monitoring: Novell Linux SLES10 – Nagios Setup

1. Get, install and test the 'check_snmp_extend.sh' script as a plugin

```
/srv/app/nagios/libexec # cp /tmp/check_snmp_extend.sh .

/srv/app/nagios/libexec # ls -l check_snmp_extend.sh
-rwxr-x--- 1 nagios nagios 1979 2008-10-02 16:50 check_snmp_extend.sh

/srv/app/nagios/libexec # ./check_snmp_extend.sh Syntax: check_snmp_extend.sh ipaddr community
/srv/app/nagios/libexec # ./check_snmp_extend.sh 192.168.11.22 myread nagiosupdate
OK - system is up to date
```

2. Configure the new plugin in the Nagios command.cfg section

```
/srv/app/nagios/etc/objects # vi commands.cfg

# 'check_snmp_extend' command definition
# syntax: check_snmp_extend.sh host-ip snmp-community extend-name
define command{
   command_name check_snmp_extend
   command_line $USER1$/check_snmp_extend.sh $HOSTADDRESS$ $ARG1$ $ARG2$
}
```



IT SECURITY PATCH MONITORING WITH NAGIOS

3. Configure the new patch monitoring service



Formerly known as "Nagios Konferenz"

Patch monitoring: Novell Linux SLES10 – Nagios Views

Service View and E-Mail Notification

(HTML formatted e-mail body with embedded service links, send through /usr/bin/mutt)

OS Update Checks (patch-checks)





IT SECURITY PATCH MONITORING WITH NAGIOS

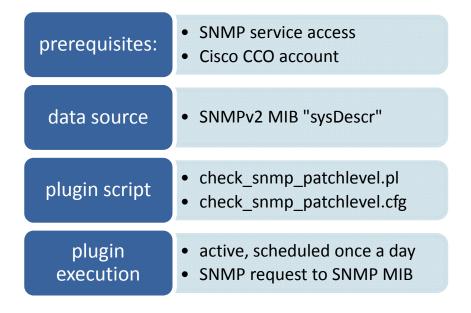
Host 1	Service 1	Status 🕦	Last Check 🔨 📗	Duration 🗥	Attempt 🚹	Status Information
linux01 M	check patch sles10	WARNING	10-03-2008 15:40:42	0d 0h 23m 44s	3/3	WARNING - 6 update(s) available: mono-core Version 1.2.2-12.24 mono-core-32bit Version 1.2.2-12.24 mono-data Version 1.2.2-12.24 mono-web Version 1.2.2-12.24 mono-winforms Version 1.2.2-12.24 Version

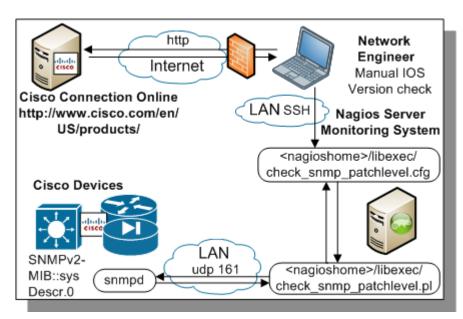
Service State Information

Current Status: WARNING (for 0d 0h 26m 28s)
Status Information: WARNING - 6 update(s) available:
mono-core Version 1.2.2-12.24
mono-core-32bit Version 1.2.2-12.24



Nagios patch monitoring for Cisco IOS, ASA, PIX





- Cisco is 'conservatively' patched due to risk and effort (reboot, cumbersome rollback)
- Big benefit for standardizing OS versions and identifying 'rogue' devices
- Network device numbers greatly surpass server numbers



Patch monitoring: Cisco IOS, ASA, PIX – Cisco Setup

1. Cisco SNMP service configuration eample

```
Router # conf t

Router(config)# snmp-server community SECro ro 192.168.103.34

Router(config)# snmp-server host 192.168.103.34 SECtrap

Router(config)# snmp-server enable traps snmp linkdown linkup coldstart warmstart
```

Test SNMP access to the Cisco device

```
# snmpget -v 1 -c SECro 192.168.203.4 SNMPv2-MIB::sysDescr.0
SNMPv2-MIB::sysDescr.0 = STRING: Cisco Internetwork Operating System Software IOS (tm) C2950
Software (C2950-I6Q4L2-M), Version 12.1(22)EA9, RELEASE SOFTWARE (fc1) Copyright (c) 1986-2006
by cisco Systems, Inc. Compiled Fri 01-Dec-06 18:02 by weiliu
```

Cisco: Router Switches FW's

IT SECURITY PATCH MONITORING WITH NAGIOS

Network devices are usually the best/most "monitored" systems for uptime/performance

They are already set up in Nagios, aren't they?



Patch monitoring: Cisco IOS, ASA, PIX – Nagios Setup

1. Cisco plugin – version compliance check categories

Category	Description	Nagios Response
approved	Versions marked 'approved' are versions that are confirmed to be recent, without known vulnerabilities (yet) or otherwise desired by IT networks/management for standardization.	ОК
obsolete	Versions marked 'obsolete' are "End of Life", "End of Maintenance" or otherwise old versions we desire to upgrade. It is marked 'obsolete' if there are no confirmed vulnerabilities (yet).	WARNING
med-vuln	Versions marked 'med-vuln' are versions who have confirmed vulnerabilities that are either currently not applicable, or rated low to medium with compensations (i.e. ACL's) in place.	WARNING
crit-vuln	Versions marked 'crit-vuln' are versions who have confirmed vulnerabilities with a high risk for immediate impact such as device down or compromised. Devices should be upgraded ASAP.	CRITICAL
unknown	Versions not listed as 'approved', 'obsolete' or 'vulnerable' will return as 'unknown'. This is meant as a note to check if this version is OK to run and update the version list accordingly.	UNKNOWN



IT SECURITY PATCH MONITORING WITH NAGIOS

2. Cisco plugin – compliance check configuration file



Formerly known as "Nagios Konferenz"

Patch monitoring: Cisco IOS, ASA, PIX – Nagios Setup

1. Get, install and test the 'check_snmp_patchlevel.pl' script as a plugin

```
/srv/app/nagios/libexec # ./snmp_patchlevel.pl -H 192.168.203.4 -g ios -C SECro

IOS Version: 12.1(22)EA9 | Cisco Internetwork Operating System Software IOS (tm) C2950 Software (C2950-I6Q4L2-M), Version 12.1(22)EA9, RELEASE SOFTWARE (fcl) Copyright (c) 1986-2006 by cisco Systems, Inc. Compiled Fri 01-Dec-06 18:02 by weiliu
```

2. Configure the new plugin in the Nagios command.cfg section

```
/srv/app/nagios/etc/objects # vi commands.cfg

define command{
   command_name check_snmp_cisco_ios
   command_line $USER1$/check_snmp_patchlevel.pl -H $HOSTADDRESS$ -g ios -C $ARG1$
}

define command{
   command_name check_snmp_cisco_asa
   command_line $USER1$/check_snmp_patchlevel.pl -H $HOSTADDRESS$ -g asa -C $ARG1$
}
```



IT SECURITY PATCH MONITORING WITH NAGIOS

3. Configure the new patch monitoring service



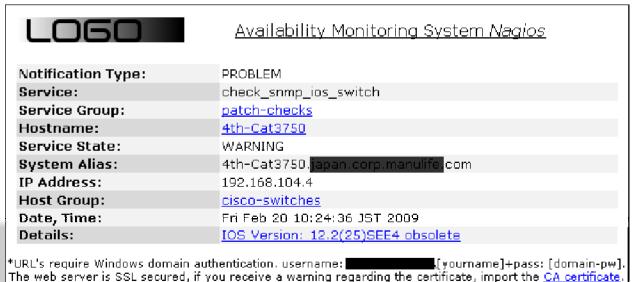
Formerly known as "Nagios Konferenz"

Patch monitoring: Cisco IOS, ASA, PIX – Nagios Views

OS Update Checks (patch-checks)

Host	Status	Services	Actions
1st-Cat3750 cisco	UP	1 WARNING	Q #\$.
2nd-Cat2948 clock	UP	1 WARNING	Q #\$.
2nd-Cat2950 cisco	UP	1 WARNING	Q #\$.
2nd-Cat2960	UP	1 WARNING	Q W\$.

Service View and E-Mail Notification



IT SECURITY PATCH MONITORING WITH NAGIOS

Host ↑	V	Service ↑↓	Status ↑ ↓	Last Check ↑↓	Duration ↑↓	Attempt ↑ ↓	Status Information
1st- Cat3750	ahah. cisco	check snmp ios switch	WARNING	02-20-2009 11:47:39	0d 19h 8m 18s	4/4	IOS Version: 12.2(25)SEE2 obsolete

Service State Information

Current Status: WARNING (for 0d 19h 5m 3s)

Status Information: IOS Version: 12.2(25)SEE2 obsolete
Copyright (c) 1986-2006 by Cisco
Systems, Inc.
Compiled Fri 28-Jul-06 08:46 by yenanh



3. Experience and Future

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Central patch status view in Nagios

Service Group	Host Status Summary	Service Status Summary
Patch Compliance Checks (1-patch-compliance)	<u>815 UP</u>	28 WARNING : 25 Unhandled 3 Acknowledged 9 UNKNOWN : 6 Unhandled 3 Acknowledged
Patch Checks Windows (1.1-patch-checks-win)	<u>93 UP</u>	93 OK
Patch checks for AIX (1.2-patch-checks-aix)	<u>9 UP</u>	9 WARNING: 9 Unhandled
Patch checks for Linux (1.3-patch-checks-linux)	7 UP	6 OK 1 WARNING : 1 Acknowledged
Patch Checks Network (1.4-patch-checks-net)	706 UP	879 OK 18 WARNING: 16 Unhandled 2 Acknowledged 9 UNKNOWN: 6 Unhandled 3 Acknowledged

IT SECURITY PATCH MONITORING WITH NAGIOS

Monitoring Patch Policy Compliance:

- open, outstanding patches
- time periods until patched
- current OS versions and patch update settings



Patch monitoring Issues and Improvements

Windows: Improving patch identification for WSUS managed systems

Can we switch safely from WSUS to Windows Online and back to WSUS

Cisco: Automate the manual process to identify available updates

• Investigate the Cisco IOS Auto-Upgrade Manager, parse the Cisco Website with CCO credentials?

Expand patch and version monitoring into the applications space:

- First target major DB vendors: IBM, Oracle, Microsoft
 - Combine the "DB up" check with a DB real login and return the DB version using JAVA thinclients

IT SECURITY PATCH MONITORING WITH NAGIOS



Thank you for listening.

Time for Questions?

